

## Reminder to attend for annual review: protocol WMAHSN-66a

### Purpose

- To improve compliance with attendance at appropriate time for annual review where a blood test is required.
- To ensure that appropriate care of long term conditions is maintained.

### Selection of patients

Patients at annual review are asked if they would like a reminder in 11 ½ months to make their next annual review appointment.

### Expected outcomes e.g.:

Improved clinical outcomes:

- Better attendance at annual review.
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### Success criteria

- 50% of participants make an appointment for follow-up review one year later

### Protocol summary:

- Reminder at 50 weeks to collect blood form and make an appointment in two weeks for an annual review, and patient is asked to text a reply when they have made the appointment
- Patient receives 2 reminders at 4-day intervals,

### Message at 10 weeks:

***Your annual review with the GP or nurse is due. Please ask for a form to have a blood test, and make an appointment in 2 weeks. Text REV when you've done this***

### Reminder after a further 4 and 8 days:

***Please ask for a form for your blood test, and make an appointment to see your GP or nurse in the next 2 weeks. Text REV when you've done this.***

### Response:

***Thank you for making your appointment. We are looking forward to seeing you.***

## Reminder to attend for annual review: protocol WMAHSN-66b

### Purpose

- To improve compliance with attendance at appropriate time for annual review where a blood test is NOT required.
- To ensure that appropriate care of long term conditions is maintained.

### Selection of patients

Patients at annual review are asked if they would like a reminder in 11 ½ months to make their next annual review appointment.

### Expected outcomes e.g.:

Improved clinical outcomes:

- Better attendance at annual review.
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### Success criteria

- 50% of participants make an appointment for follow-up review one year later

### Protocol summary:

- Reminder at 50 weeks to make an appointment in two weeks for an annual review, and patient is asked to text a reply when they have made the appointment
- Patient receives 2 reminders at 4-day intervals,

### Message at 10 weeks:

***Your annual review with the GP or nurse is due. Please make an appointment for 2 weeks' time. Text REV when you've done this***

### Reminder after a further 4 and 8 days:

***Please make an appointment for your annual review with your GP or nurse in the next 2 weeks. Text REV when you've done this.***

### Response:

***Thank you for making your appointment. We are looking forward to seeing you.***