

WMAHSN 29 - Post Discharge Clinical Management

ONCE, DAY 0 @ 11:00

Hi, I'm Flo. Over the next month, I'll be asking how you are Thanks.

ONCE, DAY 0 @ 11:05

Please text : HEA 3 if you feel better now than the best you have been in the last 2 months; HEA 2 if you feel the same, or HEA 1 if you are worse. Thanks, Flo.

2 HOURS LATER IF NO REPLY

How are you today? Please text: HEA 3 if you're better than the best you have been in the last 2 months; HEA 2 if you're the same, or HEA 1 if you feel worse.

PATIENT REPLIES "HEA 3" OR "HEA 2"
Thank you for letting me know how you are today. Take care, Flo

PATIENT REPLIES "HEA 1" - ALERT TRIGGERED
Thank you for letting me know how you are today. Take care, Flo

EVERY MON, WEDS & FRI @ 11:02 (DAY 1-56)

Please text : HEA 3 if you feel better now than you did two days ago; HEA 2 if you feel the same, or HEA 1 if you are worse. Thanks, Flo.

2 HOURS LATER IF NO REPLY

Hi, you've not said how you are today. Text: HEA 3 if you're better than two days ago; HEA 2 if you're the same, or HEA 1 if you feel worse. Thanks, Flo.

PATIENT REPLIES "HEA 3" OR "HEA 2"
Thank you for letting me know how you are today. Take care, Flo

PATIENT REPLIES "HEA 1" - ALERT TRIGGERED
Thank you for letting me know how you are today. Take care, Flo

EVERY TUES, THURS & SAT @ 10:00 (DAY 1-56)

Are you in green, amber, or red on your chart today? Please text CH 3 for green, CH 2 for amber, or CH 1 for red. Thanks, Flo.

1 HOUR LATER IF NO REPLY

Hi. You haven't said if you are in green, amber, or red on your chart today. Please text CH 3 for green, CH 2 for amber, or CH 1 for red. Thanks, Flo.

PATIENT REPLIES "CH 3" OR "CH 2"
Please see your chart to understand what to do about it. Thanks, Flo.

PATIENT REPLIES "CH 1" - ALERT TRIGGERED
Please see your chart to understand what to do about it. Thanks, Flo.

EVALUATION QUESTION, DAY 56 @ 12:00

Hi, please text CON 1, if you have felt more confident about managing your health since using Flo, or CON 2 if you have not. Thank you.

1 HOUR LATER IF NO REPLY

Hi, you haven't said whether or not you are more confident about your health since using Flo. Please text CON 1 if you agree or CON 2 if you disagree.

PATIENT REPELIES "CON 1" OR "CON 2"
Thank you for letting me know if you found the text messaging service helpful. Take care, Flo.