NHS Highland _N__ Words Up Careful with Questions

Day 0 at 16:00
Hi, it's Flo here - you've signed up to receive text messages to help you with one of the Words Up key messages.I'll be back in touch tomorrow.

Day 1 @ 08:45
Your chosen Words Up key message is 'Be Careful With Questions': Questions don't teach language and can put children under pressure.

Day 4 @ 08:45
Join the children in play & comment on what they are doing. Remember to pause for a count of 10 after a comment so they can take a turn.

Day 8 @ 08:45
When playing with children, try starting a comment with "I can see...", "There is..." or "I wonder..." Remember to keep your language simple.

Day 11 @ 08:45
Remember repetition is vital for vocab learning; children need to hear new words at least 50 times so build in opportunities to repeat, repeat, repeat !

Day 18 @ 08:45
Remember to Be Careful With Questions by talking about the things the children are interested in: Watch their play and comment on their focus of interest.

Day 22 @ 08:45
Talk to your colleagues about the Words Up posters. Check whether they're in the best place, so you can see them, so your colleagues & parents can see them too.

Day 29 @ 08:45
When children make a comment, follow this by using the key message Copy and Add; repeat their comment and Add a little more, rather than using a question.

Day 36 @ 08:45
Reflect on how 'Be Careful With Questions' supports language & access https://bumps2bairns.com/ for further information on supporting children's development.

Day 50 @ 08:45
You've used the Flo text service for a while now and we'd like to know what you think of it. I'll be sending you 5 questions - please help us by answering them

Day 50 at 16:05
Would you recommend Florence to other people in your circumstances? Please reply A1 for Yes or A2 for No

Thanks. Do you find Flo easy to understand and easy to use? Please reply A1 for Yes or A2 for No

Did the text messages help you make changes in the way you talk with children? Please reply A1 for Yes or A2 for No.

Do you have any ideas for how to improve the Flo text messaging service? Please outline your suggestions in your own words, or text A2 if you have none.

Would you be happy for us to contact you for more feedback about the Flo service? Please reply A1 for Yes or A2 for No

Thank you for answering these questions. Your answers will help us to understand whether the service is working well, and to improve it for the future. Flo

Day 15 & 39 @ 08:45
How are you getting on making the changes? Text back N, followed by a number from 0-10 where 0 is "it's really difficult", 10 is "it's going really well" eg N5

Reminder 360 mins later
Hi again, don't forget to let me know how you're getting on, on a scale of 0 (it's really difficult) to 10 (it's going really well). Text N and the number.

Below desirable range
Sounds like making the changes is tricky. Please contact your local SLT for more help and advice.

Within desirable range
Sounds like you're on the right track: keep following the tips over the next few weeks. Remember you can contact your SLT if you want more advice.

Above desirable range
Sounds like you're doing great: keep up the good work! Remember you can contact your SLT if you want more advice.

Day 43 @ 08:45
It's goodbye from me now. If you'd like support with another Words Up key message, just text to tell me which key message you'd like help with, Flo

Thanks for letting me know. We'll sign you up. I hope you'll find the next set of text messages helpful, Flo.