

## DEMO Existing Florence Patient - COVID-19 Advice Additional Messages for existing Patients around COVID-19

## Day 0 (on adding protocol)

Hi its Flo, Please continue to respond to my messages as usual. If you develop symptoms of COVID-19 then please reply with COVID for advice, thanks.

## Reply COVID (Anytime) Email notification to responsible clinician)

Ok, thanks for letting me know. If you have worsening symptoms like difficulty breathing or high temperature, please go to 111 online or call them for advice.